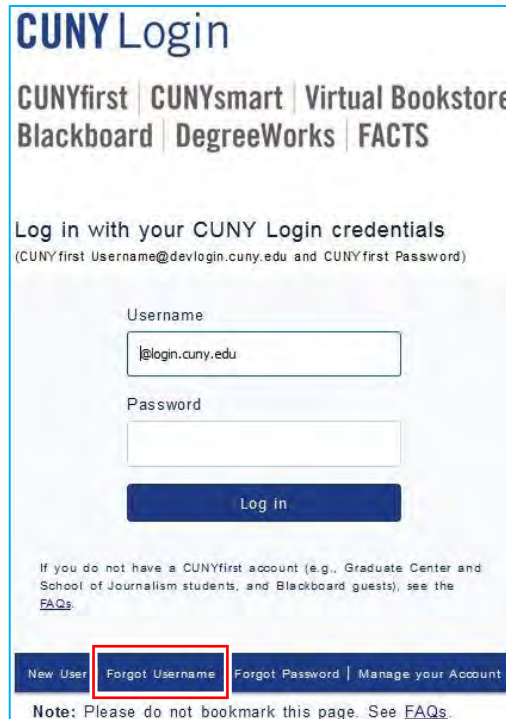The City
University of
New York

You can retrieve your CUNY Login username quickly and easily via the Forgot Username process.

Clicking the Forgot Username link in the CUNY Login page will start the process of retrieving your CUNY Login Username. **Note: You can also click Forgot Your CUNY Login on the Account Self-Service page at managelogin.cuny.edu**

1. Click the **Forgot Username** link

CUNY Login

CUNYfirst | CUNYsmart | Virtual Bookstore
Blackboard | DegreeWorks | FACTS

Log in with your CUNY Login credentials
(CUNYfirst Username@devlogin.cuny.edu and CUNYfirst Password)

Username

| @login.cuny.edu |

Password

| |

| Log in |

If you do not have a CUNYfirst account (e.g., Graduate Center and School of Journalism students, and Blackboard guests), see the FAQs.

| New User | Forgot Username | Forgot Password | Manage your Account |

Note: Please do not bookmark this page. See FAQs.

As with the account activation process, retrieving your CUNY Login username requires the authenticating of your legal first name and last name, date of birth and a partial Social Security or CUNY-assigned ID Number.

1. Enter **First Name**
2. Enter **Last Name**
3. Enter **Date of Birth**
   Include dashes for Date of Birth, for example - 01-01-1998
4. Enter last 4 digits of **Social Security or CUNY-Assigned ID Number**
5. Check the **reCAPTCHA**** box
6. Click **Continue**

   **Additional verification maybe required for the reCAPTCHA process

Enter Personal Information

Provide the information in the fields that follow to activate your CUNY Login account.
All fields are required.

First Name

| Studious |

Last Name

| Student |

Date of Birth (MM-DD-YYYY)

| 01-01-1998 |

☑ Display Date of Birth

Last 4 digits of Social Security or CUNY-assigned ID Number

| •••• |

☐ Display last 4 digits

✓ I'm not a robot   reCAPTCHA
                      Privacy - Terms

| Continue |

reCAPTCHA Instructions
   Choose "I'm not a robot" and click
   Continue. You may need to complete a

The Your CUNY Login Account Information page displays with your username.
Please document your CUNY Login username and store it in a safe and accessible location.

1. Record CUNY Login username

End of Procedure